GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:2941
ANSWERED ON:07.12.2000
TRAINING TO AIRPORT MANAGERS
AMBATI BRAHMANAIAH

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether maintenance and cleanliness and passenger facilities are being neglected at airports;

(b) if so, whether airport managers are not active in this regard;

(c) if so, whether training is likely to be given to them to improve their administrative ability; and

(d) if so, the steps taken to ensure better standard of cleanliness at airports?

Answer

THE MINISTER OF CIVIL AVIATION (SHRI SHARAD YADAV)

(a), (b), (c) and (d):- No, Sir. Regular training programmes are conducted at National Institute of Aviation Management and Research, New Delhi covering various levels of officers and staff including Airport Directors, Senior Terminal Managers, Managers, House Keepers, etc. encompassing various aspects of Airport Terminal Management with specific emphasis on cleanliness, maintenance and customer services. In addition to above, training programmes are also conducted for middle level officers and staff at airports.